

Chairo Consulting, LLC is a woman-owned professional services firm delivering program management, IT modernization, and workforce solutions for federal agencies and prime contractors. Our professionals help organizations execute mission-critical initiatives, modernize enterprise technology, and strengthen operational performance with accountability and measurable results.

CORE COMPETENCIES

PROGRAM & PROJECT MANAGEMENT

PMO support & governance - Agile / Scrum Master - project controls
- risk & issue mgmt - executive reporting

ENTERPRISE APPLICATION SUPPORT

Tier I-IV help desk - application administration - incident & knowledge mgmt - service desk operations

WORKFORCE SOLUTIONS & STAFF AUG.

Cleared professionals - temporary & long-term staffing - direct hire - surge staffing - workforce planning

FEDERAL IT MODERNIZATION

Digital transformation - cloud migration - systems integration - business process automation

BUSINESS OPERATIONS & CONSULTING

Process improvement - SOPs & governance - change management - strategic planning & metrics

TRAINING & ORG. DEVELOPMENT

Technical & end-user training - leadership development - software adoption - onboarding programs

DIFFERENTIATORS

- Program managers with real-world enterprise technology leadership experience
- Deep expertise supporting enterprise software and digital transformation initiatives
- Customer-focused delivery model emphasizing accountability and measurable outcomes
- Flexible staffing for surge, project-based, and long-term engagements
- Agile methodologies that improve delivery efficiency
- Commitment to quality, integrity, and mission success

KEY LABOR CATEGORIES

Program Manager - Project Manager - Technical Project Manager - PMO Analyst - Scrum Master - Business Analyst - Systems Analyst - Functional Analyst - IT Specialist - Help Desk Specialist - Application Support Analyst - Technical Support Specialist - Change Management Consultant - Training Specialist

NAICS CODES

541611 (Primary)	Admin. & General Mgmt. Consulting
541612 / 541618	HR & Other Mgmt. Consulting
541512 / 541513 / 541519	IT / Computer Systems Services
561110 / 561320	Office Admin. / Temp Help Services

INDUSTRIES SERVED

- Federal Agencies
- Prime Contractors
- Commercial Organizations
- Healthcare & Financial Services
- State & Local Government

LEADERSHIP



Esther Pianim
PRESIDENT & CEO

Founder-led delivery: every engagement receives direct executive oversight and accountability.